

Program: Dental Assisting, 2002-03

Outcome 1	Measurable Criteria	Measurement Tool	Data Source	Time Frame
Basic skills / Certificate of Completion completers will be employed in the dental field or furthering their education within six months of completion.	75% of Basic Skills and Certificate of Completion completers will be employed or furthering their education within six months of course completion.	Surveys will be mailed to each completed class member in February of each year	Joan Martin, Program Director	Annually every February
<p>Results: February 2001, 21 surveys mailed to completers of August 2001. Six surveys completed and returned. Five students employed full time as dental assistants and one student is full time at Evergreen College. Two surveys returned - no forwarding address.</p>				
<p>Analysis and Action: It is difficult to get surveys back from completers. Students relocate or just don't bother to respond. Joan Martin keeps an unofficial record of recent completers in her grade books. These records are based on conversations with students. Her survey shows out of 21 students - 16 are employed as assistants, 2 are enrolled in college full time, one does not care for dentistry, and two are unaccounted for. Joan's survey shows 86% success in meeting outcome #1.</p>				

Outcome 2	Measurable Criteria	Measurement Tool	Data Source	Time Frame
Completers 2002 will have the necessary skills and knowledge to perform adequately for entry level	Dentists in the community who have worked with completers will evaluate the students readiness for employment	Surveys will be mailed to dentists at the end of Summer quarter to assess completers abilities	Joan Martin, Program Director	Annually every August
<p>Results: 25 surveys were distributed August 2002 regarding completers 2002. 15 surveys were returned by September 2002. Dentists rated completers in two categories: 1) Completer demonstrates entry level chairside assisting skills suitable for beginning employment 2) Complete demonstrates the needed work ethic and professionalism for beginning employment. Rating scale was 1-4. 4 being proficient. The dentists rated the completers as follows: <u>Category I:</u> 92% proficiency / <u>Category II:</u> 92% proficiency</p>				

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Analysis and Action:
 No action required at this time.

Outcome 3	Measurable Criteria	Measurement Tool	Data Source	Time Frame
Completers, 2002, will be qualified to pass the Dental Assisting National Board Exam	75% of the completers, 2002, taking the National Board Exam will successfully pass the Certified Dental Assistant component.	Results of completers are sent to the dental assisting program, Program Administrator, on a semi annual basis.	Joan Martin, Program Administrator	Dental Assisting National Boards sends results of completers in January and June.

Results:
 Results pending. Will receive results in January 2003.

Analysis and Action:
 No analysis or action taken until Board results is sent from The Dental Assisting National Boards in January. Of completers 2001, 83% taking the Dental Assisting National Boards passed.

Outcome 4	Measurable Criteria	Measurement Tool	Data Source	Time Frame

Results:

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Analysis and Action: